

## Section 4: Future Projects

7. If you have ideas for future assistance from Special Projects, please list them and indicate if you want to set up a meeting to discuss.
8. Please list skills or capabilities that you think Special Projects should acquire in the future.

### Examples of Special Projects' Products:



Gulf of Mexico  
Alliance Support  
(assisted in  
development of plan)



Coastal  
Population  
Report



NOS Web Site  
Webmaster



NOS Social  
Science Plan

**Please use the pre-addressed interoffice mail envelope to return to Special Projects.**

### Questions?

**Contact:**  
Dan Farrow  
Chief, Special Projects  
301-713-3000 x156

NOS – Special Projects  
1305 East West Highway  
SSMC4, 9<sup>th</sup> Floor, SPO-N/MB7  
Silver Spring, MD 20910



*Customer Satisfaction*

## REPORT CARD

FY07

*We are asking each of our customers to grade us on our performance once the project we are working on with your office is completed. This information helps us determine how to improve the quality and type of services that Special Projects provides to the National Ocean Service and NOAA.*

Date: \_\_\_\_\_

Project: \_\_\_\_\_ Office: \_\_\_\_\_

Person completing survey (optional): \_\_\_\_\_

### Section 1: Performance

	A	B	C	D	F
Quality of final product/outcome					
<i>Comment:</i>					
Timeliness					
<i>Comment:</i>					
Staff					
Understanding of your requirement(s)					
Knowledge, expertise and creativity					
Ability to promote integration and collaboration					
Flexibility and being easy to work with					
<i>Comment:</i>					

A = outstanding, B = good, C = average, D = poor, F = unacceptable

## Section 2: **Using Special Projects Services**

1. Would you have undertaken this project/activity if Special Projects had not been able to provide assistance?

Yes ☐ No ☐

2. If you answered yes to Question #1, how would you have accomplished this work?

Own staff ☐ Contractors ☐ Both ☐

3. If you answered yes to Question #1, estimate the approximate cost to complete the project/activity (in \$10k increments):

\$ \_\_\_\_\_

## Section 3: **Comments and Suggestions**

4. What could we have done better:

5. What did we do well:

6. Any other comments:

### **Special Projects Mission**

To enhance the performance and capacity of NOS and NOAA and its partners through strategic problem solving, integration, and innovation, and to more effectively and efficiently deliver products and services to the coastal community.